

Financial Services Guide: Crypto.com Digital Asset Services

FORIS DAX AU PTY LTD

Financial services relating to Crypto.com

Date: 1 October 2026

This Financial Services Guide (FSG) is provided by **FORIS DAX AU PTY LTD** (ACN 640 692 735) (**Crypto.com, we, our or us**) to you in relation to our activities (if any) which involve the provision of financial services as defined in the *Corporations Act 2001* (Cth) (Corporations Act).

This FSG describes our services to assist you to decide whether to use them. It describes how we are remunerated, compensation arrangements, and how we handle any complaints you may have.

1. Our Services

Crypto.com is an Corporate Authorised Representative under Australian Financial Services Licences (AFSLs) held by our related bodies corporate:

- **Foris Capital AU Pty Ltd (Foris Capital)** (AFSL No. 533278) has authorised us to provide general financial product advice, deal in financial products, and make a market in financial products in supported digital assets that constitute financial products.
- **Foris GFS Australia Pty Ltd (Foris GFS)** (AFSL No. 467462) has authorised us to provide general financial product advice and deal in deposit and payment products including non-cash payment products in connection with transaction settlement.

Any financial product advice we provide will be general in nature and will not take into account your objectives, financial situation or needs. Because of this, before acting on any advice, you should consider its appropriateness having regard to your own circumstances, and review the relevant **Product Disclosure Statement (PDS)** and **Target Market Determination (TMD)**.

We act on behalf of Foris Capital and Foris GFS when we provide the financial services described in this FSG to you.

2. How you can give us instructions

You can give instructions to us about our services by contacting us as described in section 7 below.

3. How we are paid

None of us, our directors, employees or any of their associates charge for providing the financial services described in this FSG and nor do they receive any remuneration, commission or other benefits in respect of, or attributable to, those financial services.

Crypto.com employees will receive a salary and may also receive other benefits based on their performance or the performance of Crypto.com.

Crypto.com, Foris Capital, and Foris GFS are related bodies corporate. Crypto.com does not receive any direct remuneration in connection with the distribution of these financial services. When you trade supported digital assets through Crypto.com, revenue is derived from the spread included in the live quoted price displayed in the mobile application (App) prior to your confirmation.

Additional information about Crypto.com, fees, and risks is available in the relevant **Product Disclosure Statement (PDS)**. Crypto.com receives other remuneration in connection with its operation of the platform. Additional information about the platform and the fees payable for using the platform are available on the App.

4. Associations

Crypto.com, Foris Capital, and Foris GFS are related bodies corporate operating within the Crypto.com corporate group.

5. Professional Indemnity Insurance

As the AFSL holders, Foris Capital and Foris GFS maintain professional indemnity insurance in accordance with applicable corporate and regulatory requirements.

6. What to do if you have a complaint

If you wish to complain about our services, please contact us as described in section 7. We will acknowledge receipt of your complaint and attempt to resolve it within the required timeframes.

If your complaint relates to our financial services or general financial product advice covered by this FSG, you may also raise your complaint, addressing it directly to Foris Capital or Foris GFS via live Crypto.com in-app chat or at <https://chat.crypto.com/>.

Crypto.com is a member of the Australian Financial Complaints Authority (AFCA), which is an external dispute resolution scheme. If you are not satisfied with the way we or our authorising licensees respond to a complaint you have about our financial services, you are entitled to take your complaint to them.

The AFCA is not able to respond to complaints which relate to other services we provide, such as the general operation of our platform for unregulated crypto-assets. The platform includes a dedicated mechanism for making complaints, available via live Crypto.com in-app chat or at <https://chat.crypto.com/>.

Australian Financial Complaints Authority

GPO Box 3, Melbourne, VIC 3001

Telephone: 1800 931 678

Email: info@afca.org.au

Website: www.afca.org.au

7. How you can contact us

Our contact details are as follows:

FORIS DAX AU PTY LTD

Tricor Services (Australia) Pty Ltd,

Suite 1101, Level 11, 68 York Street, Sydney, NSW 2000, Australia

Contact: Please contact us via live Crypto.com in-app chat or at <https://chat.crypto.com/>

FORIS CAPITAL AU PTY LTD

Tricor Services (Australia) Pty Ltd,

Suite 1101, Level 11, 68 York Street, Sydney, NSW 2000, Australia

Contact: Please contact us via live Crypto.com in-app chat or at <https://chat.crypto.com/>

FORIS GFS AUSTRALIA PTY LTD

Tricor Services (Australia) Pty Ltd,

Suite 1101, Level 11, 68 York Street, Sydney, NSW 2000, Australia

Contact: Please contact us via live Crypto.com in-app chat or at <https://chat.crypto.com/>